



**JAKOBSBERGS
FOLKHÖGSKOLA**

Company
Jakobsbergs
folkhögskola

Country
Sweden

Industry
Education

Solution
Gatedefender
Endpoint Protection
Email Protection

"I'm very satisfied with Panda as supplier and recommend it to all my friends when they start talking about antivirus."

Bengt Jonsson
IT Manager

Situation

Jakobsbergs Folkhögskola has used Panda's protection for many years, but before Panda they had McAfee. It was during the time they built up their IT environment that it was not seen as completely safe. They also had a software firewall that was included in their Novell system. The challenges in their current environment are that it is very open and many students come there with their laptops, and they have many public computers that need protection.

Evaluation

Switching to Panda went smoothly. Bengt Jönsson says it took a while to get into it, but that he now can do much more than a few years ago and that he has received good support from Panda on the road. Generally the products work without interference, and Jönsson is not logged in to look at the console very often. School environment poses particular challenges for the IT department, something that Panda is successfully meeting: "It is working great because it is a very open environment here, people come here with their laptops and connect to the network. It is a very good protection, it really works," says Bengt Jönsson.

Sometimes Panda's technicians go to Jakobsbergs Folkhögskola and help if something special shows up, and sometimes Bengt Jönsson visits Panda. Panda's support has played a large role in Jakobsbergs Folkhögskola's time as a customer: "It is much better than what I'm used to. Everything is much faster and the fact that they come out here, when it is required, I think that is very good. I'm very satisfied," says Bengt Jönsson. He tells about a particular incident a few years ago: "Panda's first firewall was not perfect, at one point it broke and I was unfortunately away that day. Then Benny went here, and fixed it while I was away. It was very good. If the firewall doesn't work, nothing works. That was very nice job done by him."

The function of the products live up to Bengt Jönsson's expectations: "It is as I had imagined and hoped that it would work. Meanwhile, with Panda, we have not had any malware or viruses. It feels like it is doing what it should." Panda's firewall is much more user friendly than the old software firewall Novell, according to Bengt Jönsson: "I am not a specialist. Our last firewall, I could not handle myself; you would have to be very good to handle it, but with the Panda GD I just open some gates for students who come here and want to play FIFA 15 and even I who am not a specialist can do that."

Challenges

- Great need for good antivirus because they have 60 computers available to all students at the school
- Open environment where many bring their own laptops and connect to their network
- Software firewall they had before was unwieldy; they could never manage it themselves

Solution

The IT administrator Bengt Jönsson was using Panda Antivirus for private use, and wanted it also at the school because it performed well in all tests. He contacted Panda and got Benny Jonasson as Sales Representative.

Today they have Panda Endpoint Protection; an effective protection that is monitored by a cloud console. They have also chosen to add protection for email, and have had two types of Panda firewall. The first time they would install Panda, Panda's technicians came out and helped, and the cooperation has continued to be very good over the years.

Customer's Profile

In an old mansion on a hill in Jakobsberg, just over 19 minutes by commuting train from central Stockholm, is Jakobsbergs Folkhögskola (college). For over ninety years, the school has been noticed for solidarity and a humanistic view of society. Their religiously and politically independent status allows engagement, critical thinking and radical debate. Jakobsbergs Folkhögskola wants to be the center of debate of ideas, knowledge and culture. They strive for solidarity, sustainable development and gender equality which characterize both everyday teaching and the school-wide activities.

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