



Company
Tesco

Country
Portugal

Industry
Automobile components and parts

Solution
Email Protection

Licenses
51 - 100

“The AdminSecure management console offers simple, centralized administration and monitoring of desktop updates, integrating preventive technologies to deliver greater security”.

*Paulo Moreira
IT Department Manager*

Structure

Tesco's corporate network is set up in a single building and Panda Security for Business was the solution chosen to protect this infrastructure, comprising two data servers with Microsoft Windows Server 2003, one email server, a proxy and a firewall with Debian Linux, along with 46 workstations. As the company doesn't have an Exchange server, they opted to use Email Protection to protect email communications, which share the two 8MB ADSL Internet connections with Internet access and VoIP communications.

Deployment

The implementation of Panda Security for Business on Tesco's architecture was described by Paulo Moreira, IT Department Manager, as “quick and simple, without any problems and there were no incompatibilities with the most common systems on the market”.

As soon as the Panda solutions were up and running, Paulo Moreira started to see “less use of RAM on workstations”. Deployment of Email Protection was just as simple, with the delivery of a URL for accessing the Web management console along with the corresponding login credentials. After that, “it took only a couple of minutes for the entire corporate network to be configured on the administration console”.

The decision to use Panda Security was motivated by its “greater virus detection capacity, compared to other brands”. Tesco felt the need to switch from their existing solution after “a series of incidents, including the blocking of all print commands”. The company had also been receiving phishing and spam threats, and Email Protection has already proved to be “the ideal solution to resolve the problem”.

The benefits for the protection of Tesco's network are obvious for Paulo Moreira, who underlines that “the AdminSecure management console offers simple, centralized administration and monitoring of desktop updates, integrating preventive technologies to deliver greater security”.

Support

Paulo Moreira believes that the tech support services provided by Panda could not be better or more direct: "Every time it was necessary, we received a quick answer from highly competent technicians".

The few occasions the company asked for Panda's help were related to doubts about the ideal protection setup for its specific infrastructure, and at no time was the security of the network compromised.

The challenges

- Phishing and spam problems
- Competitor's solution ineffective
- Frequent downtime

The results

- Efficient support
- Simplified desktop management
- Simple installation
- Reduced consumption
- Compatibility with third-party applications
- Effective filtering of unwanted email

Customer's profile

Tesco – Componentes para Automóveis, Lda., is part of a Japanese industrial group (Metts Group) with 50 years experience in the aluminum and magnesium industry. This group produces components for the automobile industry -car and motorcycle parts-, as well as electronic and telecommunication components. It has a direct presence in Japan, USA, Brazil, Philippines and Portugal, and a total of 1600 employees.

The Metts Group is committed to strong and sustained development, supported by a continuous innovation and target market adaptation strategy, in order to produce and deliver its products, from automobile components to electric tools for the industry.

Tesco – Componentes para Automóveis, Lda., was set up in the Trofa region of Portugal in 1993 to provide engine components. Tesco's main market is Europe, and it aims to become one of the leading suppliers for the main European automobile manufacturers, benefiting from low transportation costs and delivery times as a result of its proximity to its market.

The company has grown significantly since it was set up, expanding its customer and product portfolio. With this sustained growth of production and distribution and with the development of new projects, the company felt the need to expand. Consequently, in 2008 it bought 34,000m² of land in Vila Nova de Famalicão, to build a new factory. In 2009, all operations were transferred to the new headquarters, just 4Km from the previous installations.