



Ajuntament  
d'Alcúdia



Company  
City Council  
of Alcúdia

Country  
Spain

Industry  
Government

Solutions  
Panda Adaptive  
Defense 360

Licences  
150

## Situation

The City Council of Alcúdia needed a proactive tool that provides tough protection against IT attacks and other potential security problems that could possibly threaten computer systems, one of its key points for the management of the corporation.

## Objective

With the previous antivirus solution, we did not have information about the status of protection in our IT park. Even with a completely updated antivirus solution, we suffered three different cryptolocker infections.

We needed a solution capable of offering a high level of protection, especially to protect us from Zero-day malware. We needed a solution that offered complete control and supervision over our installations.

*"The installation and configuration over all the endpoints was really simple, and at the same time, the supervision and Cloud control tool is very powerful"*

Pau Llabrés Pol  
IT Technician  
City Council of Alcúdia

## Evaluation

In order to get the best possible solution, the City Council of Alcúdia evaluated different options existing in the market. Panda Adaptive Defense 360 turned out to be the best alternative to their previous endpoint protection. It added an extra security layer, that the City Council needed, that monitors and supervises all running programs in real-time.

The City Council of Alcúdia evaluated the product for a month. According to Pau Llabrés Pol, the IT technician of the City Council of Alcúdia, the evaluation was a success. "The installation and configuration over all the endpoints was really simple, and at the same time, the supervision and Cloud control tool is very powerful".

## Solution

Today, Adaptive Defense 360 supervises and controls in real-time all running programs in the City Council of Alcúdia's IT park. It provides protection against advanced threats and zero-day malware; it also offers real-time visibility and forensic analysis capabilities.

Adaptive Defense 360's Cloud offers huge advantages and fits perfectly in the City Council's security environment. Nowadays, there isn't another Cloud solution that can compete with Adaptive Defense 360; it offers a real competitive advantage in regards to security.

## Main Benefits

Since the City Council of Alcúdia is distributed in different central offices and branches, we knew that Adaptive Defense's Cloud solution would be the best option for us. In addition to an antivirus solution, it gave us extra protection with application control that blocks all strange behaviors.

Based on our previous antivirus solution, we definitely gained in security and control. We also got:

- Complete protection for workstations and servers.
- Immediate response to targeted and Zero-Day attacks.
- Maximum protection even on mobility.
- Advanced forensic analysis.
- Light and transparent protection for the end user.
- Qualified staff available to respond immediately to possible targeted and Zero-Day attacks.

## Client Profile

Alcúdia, Mallorca is a city situated in the Balearic Islands along the Mediterranean Sea.

Located in the northern part of Mallorca, the municipality of Alcúdia has 19,763 inhabitants, and includes Alcúdia, Platja d'Alcúdia, Port d'Alcúdia, Mal Pas - Bonaire, Marina Manresa, and Son Fe.

In 1992, the municipality of Alcúdia declared it an Ecotouristic city that respects and protects the environment. This declaration implies that Alcúdia's biggest commitment is to protect the environment in every policy area.

The social dynamic, which is based on professionalism and diversity, has allowed for the current touristic infrastructure. Alcúdia offers its visitors lots of possibilities during their stay: history, culture, beach, mountains, wetland areas, and some much needed fun.

More info at:  
[www.alcudia.net](http://www.alcudia.net)



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